

Right to Security Freeze

Consumer Financial Protection Bureau

Consumers have the right to obtain a security freeze

You have a right to place a "security freeze" on your credit report, which will prohibit a consumer reporting agency from releasing information in your credit report without your express authorization. The security freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a security freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. As an alternative to a security freeze, you have the right to place an initial or extended fraud alert on your credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending a new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting 7 years. A security freeze does not apply to a person or entity, or its affiliates, or collection agencies acting on behalf of the person or entity, with which you have an existing account that requests information in your credit report for the purposes of reviewing or collecting the account. Reviewing the account includes activities related to account maintenance, monitoring, credit line increases, and account upgrades and enhancements.

Only the credit bureaus can provide security freezes or fraud alert services. Do not contact any other consumer reporting agency.

Contact the bureaus to obtain a freeze:

Equifax - 1(800) 349-9960, NY residents 1(800) 349-9960, www.freeze.equifax.com/

Experian - 1(888) 397-3742, www.experian.com/freeze/center.html

Trans Union - 1(888) 909-8872, www.transunion.com/credit-freeze

Contact the credit bureaus for a fraud alert:

Equifax - 1(800) 525-6285, Equifax Consumer Fraud Division, P.O. Box 740256, Atlanta, GA 30374

Experian - 1(888) 397-3742, www.experian.com/fraud/center.html

Trans Union - 1(800) 525-6285, www.transunion.com/fraud